

BOROONDARA LEISURE AND AQUATIC FACILITIES

Make-Up Lessons

Terms and Conditions

(Commencing 15 January 2018)

- A make-up lesson can be booked at no additional charge for students who miss their scheduled lesson.
- Make-up lessons are subject to class and teacher availability.
- Students are able to use a maximum of 4 make-up lessons per calendar year.
- Students enrolled in the seasonal program at Boroondara Sports Complex are able to use a maximum of 2 make-up lessons per season.
- Make-up lessons can only be booked in person or over the phone.
- Lessons must be cancelled at least 2 business hours before they occur to be eligible for a make-up. See www.boroondaraleisure.com.au for your centre's business (opening) hours.
- Members have one calendar month to use a make-up lesson. After this period the make-up lesson will expire. Eg: For a lesson cancelled on 19 May, the make-up lesson must be used by 19 June.
- A make-up lesson can be booked for a scheduled lesson that has fallen on a public holiday. Cancelling a scheduled lesson on a public holiday is not required. All other terms and conditions apply.
- Make-up lessons can only be booked a maximum of 6 days in advance.
- Make-up lessons can only be used after the date of the cancelled lesson.
- Make-up lessons cannot be cancelled and re-booked.
- Missed make-up lessons cannot be re-booked.
- Medical suspension is still available with a medical certificate (minimum 2 weeks).
- Make-up lessons can only be booked when a membership is active.
- Make-up lessons are not transferable.
- Make-up lessons do not roll over or accumulate at the end of the calendar year (or season - Boroondara Sports Complex only).